



FLORIDA REP



Historic Arcade Theatre • Fort Myers River District

Group Ticket Policy

- Each order will be confirmed upon Florida Rep's receipt of the Booking Deposit.
- The Booking Deposit is 25% of the total order and is non-refundable within two weeks of the chosen performance date. Please note any deposits not received will result in loss of reserved seats.
- Full payment and final ticket count is due 2 weeks before show date. Bookings that are not paid in full within the specified time frame are subject to cancellation and a **loss of deposit**.
- All payments must be received by credit card or in one check. Multiple individual checks cannot be accepted for group sales. Please note your order number on your check.
- Groups must maintain a count of 10 or more tickets to qualify for the group discount. Groups that drop below a ticket count of 10 will have ticket prices adjusted to regular rates.
- Group pricing may not be combined with any other discount offer, coupons or vouchers. Group rates will vary upon the size of the group & per performance.
- Please plan to arrive at Florida Repertory Theatre 30-45 minutes before show time.
- Florida Rep will have an attendant at the parking gate to allow your party entry beginning 2 hours before your scheduled performance.
- The group leader will receive all tickets when the order is paid in full and is **responsible** for the distribution of the tickets to their party.
- All communication will be limited to the **designated group leader** and Florida Rep's Group Sales Coordinator.
- We are **unable** to **exchange** individual group tickets
- Talkbacks and pre-show dining packages are available by request and prior arrangement only. Please inquire when making reservations.
- Payments can be made through the Group Sales Line, at 239.219.1558 or the Box Office Line 239.332.4488 (Ask for Blanca or Bobby). Our Sales Associates are available Monday through Friday 10AM to 5PM (hours subject to change).
- Once invoice is paid in full, you can choose to have your tickets emailed to you or they may be picked up at "Will Call" upon arrival. Florida Rep does not mail tickets.
- All sales are final after invoice is paid. No refunds or credits.
- We are here to assist you in making your group's visit memorable and enjoyable - please let us know if your group has any special needs and how we can be of assistance.

PLEASE NOTE • Ticket discounts may not be combined with any other discount or offer • We are unable to offer refunds or exchanges • All discounts are based on availability only • Discounts and offers are subject to change without advance notice